

NRV Hurricane Relief Resources

En español: [Recursos de Ayuda para el Huracán NRV](#)

General New River Valley Resources

[United Way of Southwest Virginia](#) (serves the NRV)

Can connect you with local resources based on need: email clester@unitedwayswva.org or call 276-608-8253

Clean up support (free):

- **Crisis Clean Up (Virginia)**
1-844-965-1386
<https://www.crisiscleanup.org/>
- **NRV Heating and Air** - If you or someone you know needs assistance, we're offering cleanup crews this week (9/30-10/4) free of charge to help during this difficult time. Please email info@newriverheatingandair.com to let us know how we can help you! You can also call our office during work hours to speak to someone directly. 540-731-1979
- **All American Hauling LLC**
Posted on Next Door Neighbor. From Tyler Roop, Merrimac/460.
We are proud to dedicate our services to help with storm cleanup and freeing accessways (free of charge to those in need) once the conditions have calmed! If you or anyone you know needs assistance, please comment / call / text or email us! We are on standby to help our community!
540-267-6393, aahaulingllc@outlook.com

- **Blue Ridge Green Cleaning**

After the recent storm and flooding, Blue ridge green cleaning would like to donate some of their time and services to helping those in need! If anyone is in need of some help with any clean up projects, or knows someone who does, please reach out to us!

<https://www.facebook.com/blueridgegreencleaning>

- ****Feeding the NRV**

Check Facebook page and see what we're doing in our local community. Planning a food drop box for the last week of October.

<https://www.facebook.com/profile.php?id=61566078376899>

Storage (free)

- [U-Haul Offering Free Storage](#) - 34 Stores in Virginia

Pets

- **Humane Society of the New River Valley**

If you need dog food, call (540) 307-5658

Pulaski County

Crisis Cleanup Hotline after Helene

Hotline: 1-844-965-1386. <https://www.wfxrtv.com/pulaski-county/pulaski-county-now-in-a-state-of-emergency/?ipid=promo-link-block1>

Pulaski County Emergency Management

<https://www.facebook.com/p/Pulaski-County-Emergency-Management-100069019516103/>

Beginning Tuesday and continuing for three weeks, the Pulaski County Public Service Authority convenience centers at Bagging Plant Road and Mason Street will operate with extended hours. In addition, roll-off containers will be placed near flood-affected areas in Allisonia, Delton, Parrott and Belspring, and a PSA grapple boom truck will be dispatched to pick up storm debris along the New River in these communities.

PSA convenience centers operating hours (Oct. 1–19):

- Dublin, 5570 Utility Lane: 8 a.m. to 7 p.m., Monday-Saturday
- Fairlawn, 7791 Mason St.: 8 a.m. to 7 p.m., Monday-Saturday

Roll-off containers:

- Allisonia: Containers will be placed at Odell Park and Allisonia Boat Launch.
- Delton: Containers will be placed at the Clarks Ferry Road/Shulls Lane intersection and the Clarks Ferry Road/Ledge Rock Road intersection.
- Parrott: Containers will be placed at or near the Parrott River Road/Parrott Mountain Road intersection.
- Belspring: Containers will be placed near the trestle on Depot Road.

Grapple boom truck schedule:

All items for pickup must be placed near the roadside and should not be placed under power lines or low tree limbs. The truck will operate on the following dates for properties along the New River:

- Allisonia: Oct. 1, 8 and 15
- Delton: Oct. 2, 9 and 16
- Parrott and Belspring: Oct. 3, 10 and 17

For more information, contact the Pulaski County Public Service Authority at 540-674-8720 or visit www.pulaski county.org.

Pulaski County Free Store

- <https://www.facebook.com/freestorepc>
- **Flood Relief Distribution at the Free Store Wednesday Oct. 2 6:30-8pm

Giles County

Giles County Disaster Relief & Updates

<https://virginiasmtnplayground.com/disaster-relief-updates/>

****Giles County Church (Rich Creek Baptist) is accepting and giving our resources**

<https://www.facebook.com/firstbaptistrichcreek/>

- Giles Social Services has supplies, backpacks, products, etc available at the church.
- Free meals October 4 starting at 5pm.
- ****Free Spaghetti Luncheon at Riverview Campground Oct. 12 at 12:30pm.**

Giles County Lifesaving and Rescue Squad, Inc

<https://www.facebook.com/people/Giles-Lifesaving-and-Rescue-Squad-Inc/100034368855712/>

- ****FEMA Disaster Recovery Center will open Oct. 7 at 8am. Located at 736 North Beaver Dam Avenue.**

Giles County Emergency Services (not as active as the rescue squad page above)

<https://www.facebook.com/GilesCoES/>

Giles HS will be available from 11-2 at EZWay Laundry Mat, 724 Mnt. Lake Avenue to assist with laundry needs free of charge. They have all of the detergent and supplies there.

Roll off dumpsters are available for public use at the following locations:

Iron Skillet, Grants, Jason Circle, Old BB&T in Narrows, Gentry's Landing, Riverview Campground, Caboose Lane in Pembroke, Eggleston Springs Campground, Pembroke Convenience Center, Rt. 100 Convenience Center, Newport Convenience Center.

Riverview Baptist Church at 219 Stony Creek Road in Ripplemead is offering charging stations, bathrooms, showers, water, and food. Need help at your residence or other needs? Call (540) 922-5570.

Pearisburg Fire Department is offering showers.

The **Giles County Christian Service Mission** is already working with families who have lost their homes. If you need housing assistance, you can contact them at (540) 921-3006. They are also in desperate need for donations, which can be sent to 516 Wenonah Avenue, Pearisburg, 24134. <https://www.facebook.com/gilesmission/>

Montgomery County

[Montva.com](https://montva.com) (sign-up for alerts, not much resource info)

<https://montva.com/1/news/n/2024/09/27/montgomery-county-declares-local-state-of-emergency>

Montgomery County Facebook page - has been somewhat actively providing updates

<https://www.facebook.com/montgomeryva/>

****Potable Water Filling:**

For Virginia Tech Students and Employees: Check <https://vt.edu/status> for all updates, including new potable water filling stations.

[Bull and Bones in Blacksburg](#) will fill up to one gallon jugs. Bring your own clean containers and they will fill them for you. No charge.

Radford

We are Radford Facebook Group

<https://www.facebook.com/groups/2253145671400879/>

Floyd County

Emergency Management Alerts

<https://www.in.gov/counties/floyd/departments/emergency-management-agency/>

Additional Resources for those affected:

[Red Cross](#)

Information specific to Helene

[Appalachian Voices](#)

Multi-state resources including Virginia shelter locations.

[VAemergency.gov](#)

Hurricane Helene updates

[Boil water FAQs](#)

Other Resource Lists

Most resources in these list are included in the following google doc, but as the sites update there may be new resources not found in this google doc.

[Cardinal News Where to Find Help](#)

Many SWVA counties, including Giles and Pulaski which are also listed below.

[Looking Out For Each Other NRV Facebook Page](#)

Lots of great realtime information

[VT Engage](#)

Hurricane Helene Support and Recovery.

To help those in need:

Note: The purpose of this document is really to support those looking affected looking for resources. However, we have listed some places below who are working to support local efforts and links to more extensive lists.

Supply Drop Off locations:

See map: <https://www.google.com/maps/d/u/0/edit?mid=1-Vni3CALNHGHI4vW6chGz6aN0u8Ua-Y&usp=sharing>

Newport Community Center
434 Bluegrass Trail, Newport, VA
Check for drop off times

Groundworks Garden & Hydroponic Supply Co
1590 Roanoke St, Christiansburg, VA
11-7 Mon - Sat, 10-2 Sun

Blacksburg Dance Theater
1711 N. Main St, Blacksburg VA (Parking at bottom of driveway on the lower level).
Dropoff anytime in the lower level glass vestibule; large items at warehouse entrance.
(unverified as I cannot find a link or additional resources)

Clothing Bank of Radford
2000 West St., Radford, VA
Needs Sheets and Blankets along with new undergarments, socks, and shoes.

[Lichen or Knot Plant Company](#), Floyd, Virginia
Drop off bottled water and cash donations here and they will deliver to N.C. (Family connections to Ashe County.) Other needs: baby wipes, diapers, feminine products, formula.
No clothes or blankets please at this time.

**Rich Creek Baptist Church
300 Giles Ave, Rich Creek, VA
Providing clean u2p and/or feeding assistance on Oct. 6th & Oct. 12th. More information to come.

**Rich Creek Baptist Church
Providing a meal for the Riverview Campground Friday, Oct. 4. Need Volunteers to help serve and deliver food. Volunteers to church at 4:30pm to assist.

****Rich Creek Baptist Church**

Potluck for Spaghetti Luncheon.

SALAD items at the church by 10:30AM. We will package the salads individually there. All other items can be brought to the campground. We will leave the church NO LATER than 11:30AM and begin serving at 12:30PM.

<https://www.mealtrain.com/potlucks/47m0zm>

Volunteer:

[Giles County Volunteer Sign Up](#)

****[Pulaski County Volunteer](#)**

- ****** If you would like to volunteer, call 540-994-2574 and leave a voicemail with your contact information.

Other ways to give:

[Holler to Holler](#), a project of Appalachian Studies at Virginia Tech and POWHR

- Drop-off locations in Newport (Giles Co), Blacksburg and Christiansburg (Montgomery Co). See [google doc](#) for items needed and drop off hours. Venmo donations accepted: <https://www.venmo.com/u/Holler2Holler>

[United Way of Southwest Virginia](#)

2024 Southwest Virginia Disaster Relief Fund

[Appalachian Helene Response Fund](#)

[Appalachian Voices](#)

For a list of many great additional organizations donate/give to

[Giles County Disaster Relief Fund](#)

These funds will be used for residential and housing support.

- Please call or visit any branch of [National Bank of Blacksburg](#) to contribute.
- You can also donate online via this form. This portal is in partnership with the Giles County Rotary Club.